



# SENSOR COMPETENCY

## Need a sensing solution today? Fax the SCC for a recommendation.

**Fax No. (937) 258-5830**

(Copy this form in order to maintain the original in your catalog.)

To:  **SENSOR COMPETENCY**  
C E N T E R

From (Your Name): \_\_\_\_\_

Company: \_\_\_\_\_

Telephone No. (including Area Code): \_\_\_\_\_

Fax No. (including Area Code): \_\_\_\_\_

**Our problem is this:**

The environment in the immediate area is (dry, wet, dusty, humid, etc.):

What we need to accomplish is:

Here's a rough sketch (if helpful) of the machinery/equipment involved:

*I understand that asking for this recommendation involves no obligation of any kind.*



# SENSOR COMPETENCY CENTER

## Warranty Terms and Conditions

### Limitations and Exclusions of Warranty

All Goods purchased from the **Schneider Electric Sensor Competency Center**, shall be free from defects in the materials, design and workmanship under normal conditions of use for one year from the date of shipment. THIS WARRANTY IS THE SOLE WARRANTY AND IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE. THE LIABILITY OF HYDE PARK TO ANY PURCHASER SHALL BE LIMITED EXCLUSIVELY TO THE COST OF REPLACEMENT OR REPAIR OF DEFECTIVE PARTS, AND SHALL NOT INCLUDE LIABILITY FOR ANY DEFECTIVE PARTS, AND SHALL NOT INCLUDE LIABILITY FOR ANY DIRECT, CONSEQUENTIAL OR INCIDENTAL DAMAGES WHATSOEVER, WHETHER FORESEEN OR UNFORESEEN, INCLUDING BUT NOT LIMITED TO LOST PROFITS, LOST SALES, OR INJURY TO PERSONS OR PROPERTY.

### Procedure for making a warranty claim

1. Contact the Schneider Electric Sensor Competency Center distributor from whom the product was purchased. If purchased directly from the SCC, call the SCC at (800) 435-2121.
2. Obtain from either the distributor or the SCC a Return Authorization number.
3. Return product, with the Return Authorization number, to the distributor or directly to the **SCC** at:  
**Schneider Electric Sensor Competency Center**  
**1875 Founders Drive**  
**Dayton, OH 45420-4017**  
**Attn: Service & Repair Department**
4. After confirming Warranty Applicability, the distributor or the **SCC** will determine the appropriate action to be taken.